

SoonerPro Redesign



Purpose of the SoonerPro Redesign

The primary purpose of the redesign is to provide users with one site to access information for any of the three organizations; APS Healthcare, Oklahoma Health Care Authority (OHCA) or Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS).

SoonerPro of the Past & Present

The screenshot shows the SoonerPro website in Microsoft Internet Explorer. The browser window title is "SoonerPro - Microsoft Internet Explorer". The address bar shows the URL "http://www.soonerpro.com/webn/760qfz02F98". The website has a navigation menu with the following items: SoonerPro, Chronic Care Improvement Program, Community Bulletin Board, Downloadable Forms, EDI Project, Facilities Open Beds, Manuals, Meeting Minutes, Newsletters, PRIDE AUTHORIZATION ENTRY VIA APS CARECONNECTED, Program Roadmap, Provider Trainings, Quick Help, and Trash. Below the navigation menu, there is a search bar and a notice: "Notice: No Protected Health Information (PHI) of any kind may be posted on this site. Thank you. If you need to do a telephonic review for an inpatient request, please contact APS Healthcare at 1-800-762-1566." There is also a link to the "Oklahoma Health Care Authority Behavioral Health and Substance Abuse Services page" with the URL "http://www.ahca.org/providers.aspx?id=406&menu=74&part=7563_7347". A message states "Inpatient Manual has been updated 11/16/2008". Below this, there is a table with the following columns: Title, New Page, Author, and Items. The table contains the following data:

| Title | New Page | Author | Items |
|---|----------|--------|-------|
| Chronic Care Improvement Program | 0000 | | 1 |
| Trash | 0000 | | |
| EDI Project | 0000 | | 4 |
| Provider Trainings | 0000 | | 4 |
| Newsletters | 0000 | | 21 |
| Community Bulletin Board | 0000 | | 4 |
| Facilities Open Beds | 0000 | | 19 |
| PRIDE AUTHORIZATION ENTRY VIA APS CARECONNECTED | 0000 | | 1 |
| Team Meeting | 0000 | | 5 |
| Downloadable Forms | 0000 | | 6 |
| Manuals | 0000 | | 3 |
| Meeting Minutes | 0000 | | 4 |
| Program Roadmap | 0000 | | 9 |
| Quick Help | 0000 | | 1 |

3

Redesign Highlights

- Users will no longer have to register to get access to the site.
- Tabs will be streamlined to be more user friendly.
- APS is still discussing how users will register for emails for updates to the Community Bulletin Board, Forms, Newsletters, etc.

SoonerPro of the Future



OHCA & ODMHSAS Page

- This page will have links that will get you to the features you currently use for each of these agencies, such as:
 - OHCA – Medicaid on the Web
 - ODMHSAS – ICIS Page

SoonerCare

APS Healthcare

Home OHCA & ODMHSAS News Resources Contact Us

News

Community Bulletin Board – real time information regarding prior authorizations, OHCA and ODMHSAS

Calendar – a calendar of events, including community events/trainings

Provider Trainings – information regarding web-based and on-site training

Newsletters – APS inpatient and outpatient newsletters

Community Bulletin Board Subscriptions
Calendar
Provider Trainings
Newsletters

©2009 APS Healthcare - All Rights Reserved [Site Map](#)

Oklahoma: address
Phone: 1-800-888-1234 | Fax: 1-800-888-4321 | Email: oklahoma@apshealthcare.com

SoonerCare

APS Healthcare

Home OHCA & ODMHSAS News Resources Contact Us

Community Bulletin Board

Remember: No Protected Health Information (PHI) of ANY kind may be submitted on this site
Only current information is posted on this page - archived materials are for informational purposes only

[Copy of 05-28-09 email from Debbie Spaeth regarding claims by Joni Jones - 4 Jun 2009](#)

[URGENT MESSAGE FOR ALL CARECONNECTION USERS by Joni Jones - 2 Jun 2009](#)

[Message from OHCA regarding Case Management by Joni Jones - 1 Jun 2009](#)

[Web-based CareConnection Training rescheduled for June by Joni Jones - 28 May 2009](#)

[New Procedure Group for Outpatient by Joni Jones - 27 May 2009](#)

[OHCA message regarding billing by Joni Jones - 26 May 2009](#)

[June Training by Judy Pritchett - 18 May 2009](#)
[Re: June Training by Christy Dodson - 18 May 2009](#)

[Revised Outpt Service Plan Signature Page by Joni Jones - 15 May 2009](#)

[OHCA Global Message for Provider Type 11 - Outpatient BH Providers by Joni Jones - 7 May 2009](#)

[CareConnection Training by Joni Jones - 4 May 2009](#)

[Message from OHCA re: SoonerCare BH Service Plan Requirements by Joni Jones - 1 May 2009](#)

Manage Subscriptions
Submit A Question
Archived Bulletins

©2009 APS Healthcare - All Rights Reserved [Site Map](#)

Oklahoma: address
Phone: 1-800-888-1234 | Fax: 1-800-888-4321 | Email: oklahoma@apshealthcare.com



Home OHCA & ODMHSAS News Resources Contact Us



CCIP
Manuals
Open Beds
EDI

Resources

[CCIP – Chronic Care Improvement Program – Resources by County](#)

[Manuals and Forms – APS Provider Manuals and Downloadable Forms](#)

[Open Beds – current Child & Adolescent Inpatient Bed Availability](#)

[EDI – Electronic Data Interface - for uploading in to APS CareConnection®](#)

©2009 APS Healthcare - All Rights Reserved

[Site Map](#)

Oklahoma: address
Phone: 1-800-888-1234 | Fax: 1-800-888-4321 | Email: oklahoma@apshealthcare.com



Home OHCA & ODMHSAS News Resources Contact Us



CCIP Resources
A - D
E - J
K - O
P - W

CCIP Resources By County

- [Alfalfa County Providers and Resources](#)
- [Atoka County Providers and Resources](#)
- [Beaver County Providers and Resources](#)
- [Beckham County Providers and Resources](#)
- [Blaine County Providers and Resources](#)
- [Bryan County Providers and Resources](#)
- [Caddo County Providers and Resources](#)
- [Canadian County Providers and Resources](#)
- [Carter County Providers and Resources](#)
- [Choctaw county Providers and Resources](#)
- [Cimarron County Providers and Resources](#)
- [Cleveland County Providers and Resources](#)
- [Coal County Providers and Resources](#)
- [Comanche County Providers and Resources](#)
- [Cotton County Providers and Resources](#)
- [Creek County Providers and Resources](#)
- [Custer County Providers and Resources](#)
- [Dewey County Providers and Resources](#)

©2009 APS Healthcare - All Rights Reserved

[Site Map](#)

Oklahoma: address
Phone: 1-800-888-1234 | Fax: 1-800-888-4321 | Email: oklahoma@apshealthcare.com

Contacts Page

List of contact information, including phone numbers, for issues such as:

- Billing
- Prior Authorization
- Help Desks

CareConnection Redesign



Inpatient Changes

If you are an inpatient ODMHSAS provider, such as Oklahoma County Crisis Intervention Center, Griffin Hospital, etc., 10-01-2009 you will begin entering/uploading your CDC information in to CareConnection as well as basic clinical information so a prior authorization number can be issued for claims processing. As of right now, these inpatient requests will be automatically authorized.

13

Outpatient Changes

- All SoonerCare and ODMHSAS providers will complete a CDC before an Outpatient Prior Authorization request can be entered/uploaded in to CareConnection.
- There will be new review types based upon funding source.

Outpatient Changes (con't)

Requests will not submit if they fail to meet the auto-authorization rules. It will start with:

- Start Date \geq Submit Date

Frequently check www.SoonerPro.com, Community Bulletin Board for updates about the upcoming changes. You will also find information on provider training to be offered to assist in making October 1, 2009 a successful transition.