

SOONERCARE OUTPATIENT BEHAVIORAL HEALTH PROVIDER UPDATE

JULY/AUGUST 2009

VOLUME 3, ISSUE 4

2nd Annual Collaborative BH Provider Training



The second annual Collaborative Behavioral Health Provider Training was held June 11-12, 2009, at the OKC Marriott in Oklahoma City.

The collaborative event included presentations by the Oklahoma Health Care Authority, Oklahoma Department of Mental Health and Substance Abuse Services, EDS and APS Healthcare. Dr. Brent Bell and Dr. James Allen gave outstanding clinical presentations on "Bipolar Disorder in Children and Adolescents" and "Hyperactivity With and Without ADHD" respectively. The overall training focused on the upcoming changes affecting the state's major behavioral health systems in the coming months.

All PowerPoint presentations along with separate outpatient handouts are posted on the APS SoonerPro Web site, www.SoonerPro.com, under the "Provider Training" tab. We are also posting the questions submitted by the providers in "volumes" under the same tab.

SoonerCare would like to thank all who attended the collaborative training. We appreciated your willingness to share your time with us and the other collaborators and hope your training experience was useful and informative.

We have already begun to plan for next year's event. Once the dates are finalized, we will post the specifics so you can mark your calendars in advance.

POINTS OF INTEREST:

- www.SoonerPro.com is the APS Informational Web site for Oklahoma behavioral health providers. Visit regularly and keep informed. No consumer PHI (personal health information) should ever be placed on this site.
- **Subscribe** to the SoonerPro Community Bulletin Board to receive e-mails, updates, training announcements and other important information from APS.



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Many Thanks to Our Corporate Partners!

APS would like to thank the outstanding corporate sponsors of the second annual Collaborative Behavioral Health Provider Training on June 11-12. Their support and generosity helped provide the refreshments for more than 600 attendees per day during the two days of training.

- Shadow Mountain Behavioral Health System
- Oklahoma Substance Abuse Services Alliance
- Southern Plains Treatment Services
- St. Anthony
- Integris Mental Health
- Integris Behavioral Health - Meadowlake
- Cedar Ridge Residential Treatment Center
- A New View, Inc.
- Red Rock Behavioral Health Services
- da Vinci Network Services
- OrionNet
- Choices Institute
- White Horse Ranch
- Parkside Psychiatric Hospital and Clinic
- New Hope of Mangum - Chemical Dependency Unit



If you would like information about corporate sponsorship for the 2010 annual training collaborative, contact Kathy Dalle at 800-762-1560, ext. 4606 or kdalle@apshealthcare.com

REMINDER

Community Bulletin Board

- Please sign up on the CBB so you can receive e-mails from APS about upcoming changes and other important information you need to stay up to date.

SoonerPro - If you have registered on SoonerPro in the past using an e-mail address of a former employer and you no longer work at that agency, notify kdalle@apshealthcare.com. Your old contact information

will be deleted and you can re-register with a current e-mail address, etc.

Letter of Termination/ Letter of Collaboration

(Location, location, location. . .) Whether you use EDI or APS CareConnection® for PA requests, put the note to reviewers regarding the Letter of Collaboration or the Letter of Termination in the "Current" field or state in the first line of the

"Interpretive Summary" that you have one of the letters signed, dated and filed in the consumer's chart.

The Letter of Collaboration must include the agreed upon level of care and the monthly dollar amount per agency, with the combined total not to exceed the total monthly cap for the level indicated. Don't forget to include these details in the PA request.

ICD-9 Codes - As of June 30, 2009, 67 of the ICD-9 codes became invalid due to the updating of codes in Volumes I, II and III. To see the current codes, visit <http://www.okhca.org/providers.aspx?id=406>.

Claims using invalid codes will be denied and result in delay of payments.

OHCA's Jolene Ring Receives the 2009 C.V. Ramana Award

Jolene Ring, behavioral health specialist in OHCA's Inpatient Services, was awarded the C.V. Ramana award at the ODMHSAS Children's Conference in May.

The C.V. Ramana Award was established by ODMHSAS in 1992 to reinforce a sense of history and tradition in the state's children's mental health community and has become the most prestigious honor for children's therapists. The award is named after Dr. Ramana, whom some may remember for his Saturday Seminars.

This award recognizes a mental health veteran of at least 20 years who has made a significant contribution to the mental health of Oklahoma's children, exemplifies the ethics and integrity modeled by Dr. Ramana, displayed an exceptional role in enhancing awareness of children's mental health needs and is recognized as an outspoken advocate for the humane and ethical treatment of emotionally disturbed children.

Jolene's long and distinguished career in the delivery of behavioral health services to children certainly qualifies her for such an honor.

We congratulate Jolene and hope you will also the next time you see her. 🌸



Make Your Job Easier - Use "Admit to Outpatient"



In 2007, the "Admit to Outpatient" process was introduced by OHCA to help speed the delivery of outpatient behavioral health services to children and adolescents under the age of 21 who were being discharged from an inpatient setting. Those settings included acute treatment, residential (RTC), group home, Therapeutic Foster Care (TFC) and crisis stabilization units. The program has since expanded to include adults. The process includes scheduling the client for

OP services within seven calendar days of discharge. You will fax a one-page "Admit to Outpatient" form to APS (found at www.SoonerPro.com under the "Downloadable Forms" tab, OP Forms), requesting a PG014 - Automatic Step Down/ After Care. This form will take you five minutes or less to complete. Fax the form to APS (800-762-1639), and in return you will get an automatic 30 days of care for your client without having to do an assessment, service plan or prior auth request. Remember, the

form must be sent to APS for review prior to your first visit with the child or adult.

For those first 30 days, you will be working from the client's plan of care from the inpatient setting along with other information the inpatient facility will send.

To view the flow charts for both the IP and OP steps in the process, go to the SoonerPro site under the "Manuals" tab, then look in the Provider Manuals section.

Save yourself some time!

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Rate Change Reminder

The rate for T1017 (CM with no modifier) billed by those who have PAs dated prior to April 1, 2009 has been corrected in the system and should now pay \$10.92.

Regretfully, those who billed previously and were paid the incorrect rate will have to void their previous billing and bill their claims to obtain the correct rate.

To repeat, this only applies to those who have PAs issued prior to April 1, 2009.

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Specialist
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Training Work Group Formed

Recently, a training and curriculum development workgroup was formed including representatives from OHCA, ODMHSAS, EDS and APS.

The purpose of the work group is to ensure that varied and ample training opportunities are made available to Oklahoma behavioral health providers prior to the upcoming changes.

Right now, we are beginning with the basic SoonerPro and APS CareConnection® trainings. Watch the Community Bulletin Board postings for times and locations.

As we get closer to the implementation date, we will offer trainings on the Client Data Core (CDC) and billing.

If your agency needs training in another specific area, contact Kathy Dalle at 800-762-1560, ext. 4606, or e-mail kdalle@apshealthcare.com

Did You Know?

- **Aug. 13 is “Left Hander’s Day.”** Right-handed people operate in the left side of the brain. Left-handed people use the right side. Therefore, only left-handed people are in their right mind.
- **Sinistrophobia** is the fear of left-handedness or things on the left side.
- **Aug. 26 is “National Dog Day.”** This is the day to honor all dogs and to rescue dogs from abuse and homelessness.
- **Aug. 21 is Senior Citizen’s Day.**
- **For assistance with prior auth issues, call APS at 800-762-1560.**
- **The new toll-free number for the APS Chronic Care Improvement Program is 888-571-0252.**
- **For assistance with billing issues, call OHCA at 800-522-0114.**
- **For assistance with Insure Oklahoma, call 800-530-3002.**



Upcoming Training

Bi-Monthly Training

SoonerCare 101/

Secure Site Training

(Held every other month)
Limited to 20 in OKC
Limited to 10 in Muskogee

Oct. 1, 2009 (Both locations)

Dec. 3, 2009 (Both locations)

Additional trainings will be available for providers during November

Registration site:
http://

www.ohca.state.ok.us/101_training.aspx

Aug. 28, 2009

Festival of Hope 2009

Donahue Seminar Series

Working with Families in the Aftermath of Suicide: A Sharing of Healing and Hope by

Iris Bolton

Metro Tech Center
Springlake Facility
Oklahoma City, OK

**Contact: Sarah Dunn
405-522-8300**

Sept. 17-18, 2009

15th Annual ZARROW Mental Health Symposium - Collaboration for Mental Health

Tulsa Southern Hills
Marriott - Tulsa, OK

**Contact: www.mhat.org or
918-585-1213**

SAVE THE DATE

Oct. 22-23, 2009

Case Management Conference

Norman, OK

Contact: 405-522-8300

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